



# LUMIDEE

stay connected

## CHECKLIST UNITED HEADSETS MAX+ SERIES (Please use one form per repair)

- |                                                  |     |    |
|--------------------------------------------------|-----|----|
| • Have you been able to read the warranty?       | Yes | No |
| • Did you test the headset on other connections? | Yes | No |
| • Does this involve a technical defect?          | Yes | No |

If you answered No to one of the questions above, please contact Lumidee first.  
If products turn out not to be defective, we will charge €12.50 for examining and handling.

### COMPLAINT DESCRIPTION

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Send accessories only if they are related to the complaint.

**Please note: always include a copy of the invoice, otherwise your repair cannot be processed.**

### WARRANTY

The United Headsets Max+ series has a two year warranty. This warranty will void if the tag is no longer legible or damaged or in case of demolition. The headset's age can be identified by the tag on the wire. This first mentions the product code and subsequently the month/year. For example 01/13 means January 2013. The warranty period will thus expire in January 2015. Subsequently select one of the following options

1. Please replace products under warranty only. Other products may be destroyed.
2. Please replace products outside warranty by new items. Our reference number is

### CUSTOMER DETAILS

- Company name
- Address
- Postcode
- City
- Contact person
- Telephone nr. of contact person
- Email of contact person
- Invoice number

- Signature to agreement
- Signature
- Name

### LUMIDEE BV

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